

Frequently Asked Questions

1. When must I start to use the new trade application form?

Effective Jan 2017, OCBC Bank will no longer accept trade applications using the old forms.

2. How do I know whether I am using the new or old trade application form?

To find out whether the form that you are using is the latest version, kindly refer to the page-footer at the bottom of the page. All OCBC Bank or OCBC Al-Amin Bank trade application forms have been revised on 19 May 2016.

a) Sample of OCBC Bank trade application form

8. Shipment Details:	
a) Place of receipt: <input type="text"/>	f) Partial shipment: <input type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed
b) Port of loading: <input type="text"/>	g) Transshipment: <input type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed
c) Port of discharge: <input type="text"/>	h) Latest shipment date: <input type="text"/>
d) Final place of delivery: <input type="text"/>	
e) Documents to be presented within <input type="text"/> days after the date of issuance of transport document(s)/delivery order but within the credit validity.	
9. Instruction on Insurance: (If EXW/FCA/FOB/FAS or CPT/CFR; Applicant must pay for the transport insurance):	
<input type="checkbox"/> Please purchase marine insurance at my/our expense and debit my/our account accordingly.	
OCBC / GTF / LC FORM / REVISED_19 MAY 2016 (ENG)	
PAGE 1 of 2	

b) Sample of OCBC Al-Amin Bank trade application form

8. Shipment Details:	
a) Place of receipt: <input type="text"/>	f) Partial shipment: <input type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed
b) Port of loading: <input type="text"/>	g) Transshipment: <input type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed
c) Port of discharge: <input type="text"/>	h) Latest shipment date: <input type="text"/>
d) Final place of delivery: <input type="text"/>	
e) Documents to be presented within <input type="text"/> days after the date of issuance of transport document(s)/delivery order but within the credit validity.	
9. Instruction on Takaful / Insurance: (If on EXW, FCA / FOB / FAS or CPT / CFR; applicant to pay for the transport takaful / insurance)	
<input type="checkbox"/> Please purchase marine takaful/insurance at my/our expense and debit my/our account accordingly.	
10. For Takaful / Insurance Cover by the Shipper:	
<input type="checkbox"/> Full set of Takaful / Insurance Policy / Certificate blank endorsed in the currency of the credit for not less than the CIF value plus 10% covering risk under the following Institute Cargo clauses:	
<input checked="" type="checkbox"/> Clause A <input type="checkbox"/> Clause B <input type="checkbox"/> Clause C <input type="checkbox"/> Institute Strike Clauses <input type="checkbox"/> TPND <input type="checkbox"/> War Risk	
<input type="checkbox"/> Others (Please Specify): <input type="text"/>	
OABB / GTF / LC / REVISED_19 MAY 2016 (ENG)	
PAGE 1 of 2	

3. Why is there a need to change your trade application form?

Our trade application forms are refreshed as part of our efforts to ensure trade application is convenient, fast and simple for our customers to use. Forms may also be revised to adhere to changes in regulatory requirements from time to time.

4. When would the new softcopy of trade application forms be enforced?

The new forms will be enforced from 1 January 2017. However, customers are encouraged to start using the new trade application forms even before 1 January 2017.

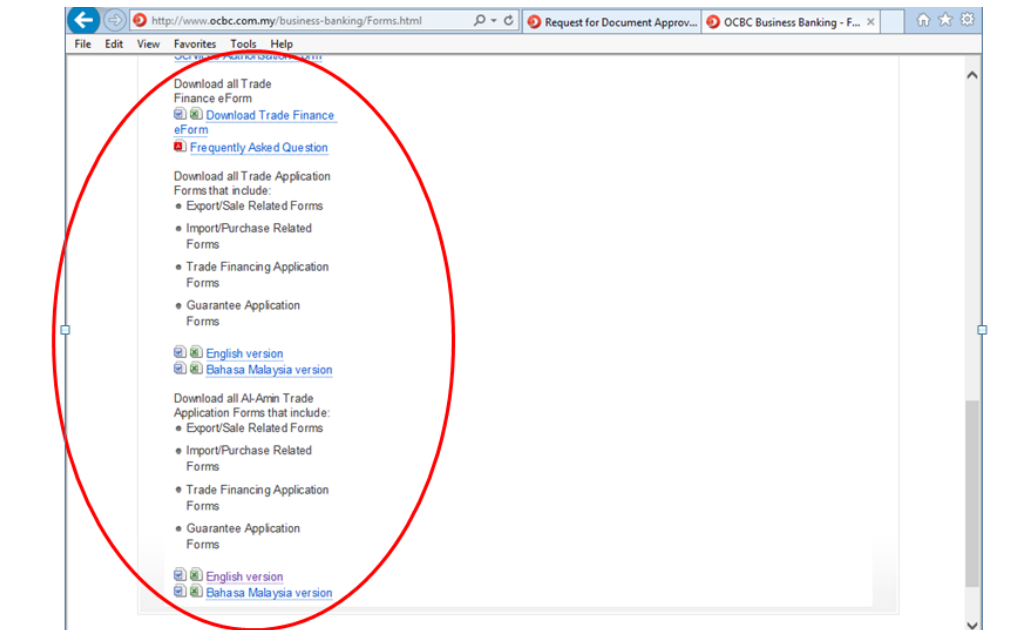
5. What happens to my trade application submitted using the old form after 1 January 2017?

Your application may be rejected / delayed until you resubmit the new trade application form.

6. Where can I obtain the new softcopy of trade application forms?

Softcopies in English or Bahasa Malaysia for OCBC Bank (Malaysia) Berhad and / or OCBC Al-Amin Bank Berhad are available on our website from this link:

<http://www.ocbc.com.my/business-banking/Forms.html>



7. What do I do with my pre-printed copies of old trade application forms after 1 January 2017?

Kindly discard the old copies and adopt the new ones before 1 January 2017. You can download and print out the latest version of forms.

8. I am not familiar with the new trade application form. Where can I seek help?

Please call our Trade Action Line at 1300 88 7000 or talk to any of our Trade Sales Manager today.